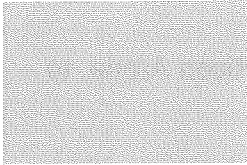




**Customer and Workforce Services
Directorate**



Bev Messinger
Director of Customer and Workforce
Services
Council House
Earl Street
Coventry
CV1 5RR

Our reference C/UP
19th December, 2011

Please contact Usha Patel
Direct line 024 7683 3198
Fax 024 7683 3266
usha.patel@covevry.gov.uk

Dear 

Re: Petition - Restriction of delivery times to Asda Store, Jubilee Crescent

I refer to the above petition which you submitted and write to inform you that the petition was considered by the Cabinet Member (Community Safety and Equalities) at his meeting held on 15th December, 2011.

At that meeting, Councillor Townshend considered the issues contained in the report and matters raised at the meeting and the Cabinet Member:-

- (1) Supported officers in responding to alleged noise nuisance calls from members of the public and taking enforcement action if sufficient evidence of statutory nuisance is obtained.
- (2) Supported officers in authorising the Environmental Protection Team to continue their negotiations with Asda Stores Ltd to agree ways of reducing the noise to residents and requested that any agreement reached be reflected in an aid memoir.
- (3) Requested that further continuous noise monitoring be undertaken for a period of one month utilising resources already available.
- (4) Requested officers to seek an opinion from Legal Services to determine whether there has been a breach of planning conditions. In addition, Legal Services be requested to explore what other civil or criminal tools or powers were available to deal with the situation.



INVESTOR IN PEOPLE

19th December, 2011

- (5) Requested an updated report be submitted to the Cabinet Member meeting scheduled for Thursday 23rd February 2012. All relevant parties to be invited to the meeting for the consideration of this item.

Furthermore, please note that the following actions were agreed by Asda representatives who were present at the meeting:

- (i) Asda to explore the use of the lay-by on the A444 by the Ricoh Arena, to enable the delivery trucks to park up if they were early.
- (ii) Asda to ensure that the car park is kept locked at night to deter joy riders.
- (iii) Asda to ensure that the delivery truck engines as well as the refrigeration units on board are switched off when on site.
- (iv) Acoustic jackets to be fitted to the store refrigeration units to dampen the noise.
- (v) A digital audio tape (DAT machine) to be fitted to monitor noise.

A similar letter has been sent to Councillor Skipper for information. Should you require any further information, please do not hesitate to contact me.

Yours sincerely

Usha Patel

Governance Services Officer